



producer ALERT

Waiting Period to be Waived

Great news! The waiting period for new members enrolling in any Blue Shield IFP Off Exchange Dental PPO plan with effective dates on or after January 1, 2020, On Exchange Dental PPO plans with an effective date on or after January 1, 2021, can be waived provided the new member can submit documentation of prior coverage from any dental carrier that meets the following criteria:

- Prior dental plan coverage was in force for a minimum of 12 continuous months, and
- Prior dental plan coverage included benefits for basic and major services (basics-only plans do not meet this requirement), and
- No more than a 60-day lapse in coverage from the previous plan's termination date to the BSC plan's effective date. Subscriber on the new BSC IFP Dental plan was covered on prior dental plan coverage

Any combination of the following documents may be used as long as they show all of the above criteria have been met:

- Certificate of prior creditable coverage from prior dental carrier (**may** meet all of the above criteria)
- EOC or SOB of previous coverage showing who is covered and what type of services are covered (basic and major)
- Premium statement showing the policy paid-through date with at least 12 months of continuous coverage (and can include coverage end date)

The best way for you to submit a waiver request is by emailing it to Broker Services at producer.services@blueshieldca.com. Members can also mail their requests to Blue Shield of California. P.O. Box 272540, Chico CA 95927.

Proper documentation must be submitted within the first 60 days of the requested effective date, and communicate decisions within 2 business days. Broker Services will communicate the decision via email within 2 business days of receipt.