# blue 🦁 of california

# **Summary of Benefits**

## Tandem PPO Savings Two-Tier Embedded Deductible 1500/3000/3000

This Summary of Benefits shows the amount you will pay for Covered Services under this Blue Shield of California Plan. It is only a summary and it is included as part of the Evidence of Coverage (EOC).<sup>1</sup> Please read both documents carefully for details.

#### **Medical Provider Network:**

This Plan uses a specific network of Health Care Providers, called the Tandem PPO provider network. Providers in this network are called Participating Providers. You pay less for Covered Services when you use a Participating Provider than when you use a Non-Participating Provider. You can find Participating Providers in this network at blueshieldca.com.

Pharmacy Network:	Rx Ultra
Drug Formulary:	Plus Formulary

## Calendar Year Deductibles (CYD)<sup>2</sup>

A Calendar Year Deductible (CYD) is the amount a Member pays each Calendar Year before Blue Shield pays for Covered Services under the Plan. Blue Shield pays for some Covered Services before the Calendar Year Deductible is met, as noted in the Benefits chart below.

		When using a Participating <sup>3</sup> or Non- Participating <sup>4</sup> Provider
Calendar Year medical and pharmacy Deductible	Individual coverage	\$1,500
This Plan combines medical and pharmacy Deductibles into one Calendar Year Deductible	Family coverage	\$3,000: individual \$3,000: Family

## Calendar Year Out-of-Pocket Maximum<sup>5</sup>

An Out-of-Pocket Maximum is the most a Member will pay for Covered Services each Calendar Year. Any exceptions are listed in the Notes section at the end of this Summary of Benefits.

	When using a Participating Provider <sup>3</sup>	When using a Non- Participating Provider <sup>4</sup>
Individual coverage	\$3,500	\$6,000
Family coverage	\$3,500: individual	\$6,000: individual
	\$7,000: Family	\$12,000: Family

## No Annual or Lifetime Dollar Limit

Under this Plan there is no annual or lifetime dollar limit on the amount Blue Shield will pay for Covered Services.

## Tandem PPO Network

Benefits <sup>6</sup>	Your payment			
	When using a Participating Provider <sup>3</sup>	CYD <sup>2</sup> applies	When using a Non-Participating Provider <sup>4</sup>	CYD <sup>2</sup> applies
Preventive Health Services <sup>7</sup>				
Preventive Health Services	\$O		Not covered	
California Prenatal Screening Program	\$0		\$O	
Physician services				
Primary care office visit	10%	~	40%	~
Specialist care office visit	10%	~	40%	~
Physician home visit	10%	~	40%	~
Physician or surgeon services in an Outpatient Facility	10%	~	40%	~
Physician or surgeon services in an inpatient facility	10%	~	40%	~
Other professional services				
Other practitioner office visit	10%	~	40%	~
Includes nurse practitioners, physician assistants, and therapists.				
Acupuncture services	10%	~	40%	~
Up to 20 visits per Member, per Calendar Year.				
Chiropractic services	10%	~	40%	~
Up to 20 visits per Member, per Calendar Year.				
Teladoc consultation	\$O	~	Not covered	
Family planning				
Counseling, consulting, and education	<b>\$</b> 0		Not covered	
<ul> <li>Injectable contraceptive, diaphragm fitting, intrauterine device (IUD), implantable contraceptive, and related procedure.</li> </ul>	\$0		Not covered	
Tubal ligation	<b>\$</b> 0		Not covered	
Vasectomy	10%	~	Not covered	
Podiatric services	10%	~	40%	~
Medical nutrition therapy, not related to diabetes	10%	~	40%	~
Pregnancy and maternity care				
Physician office visits: prenatal and postnatal	10%	~	40%	~
Abortion and abortion-related services	\$O	~	\$O	~

	When using a Participating Provider <sup>3</sup>	CYD <sup>2</sup> applies	When using a Non-Participating Provider <sup>4</sup>	CYD <sup>2</sup> applies
Emergency Services				
Emergency room services	\$150/visit plus 10%	~	\$150/visit plus 10%	~
If admitted to the Hospital, this payment for emergency room services does not apply. Instead, you pay the Participating Provider payment under Inpatient facility services/ Hospital services and stay.				
Emergency room Physician services	10%	~	10%	~
Urgent care center services	10%	~	40%	~
Ambulance services	10%	~	10%	~
This payment is for emergency or authorized transport.				
Outpatient Facility services				
Ambulatory Surgery Center	5%	~	40% Subject to a Benefit maximum of \$350/day	~
Outpatient Department of a Hospital: surgery	15%	~	40% Subject to a Benefit maximum of \$350/day	~
Outpatient Department of a Hospital: treatment of illness or injury, radiation therapy, chemotherapy, and necessary supplies	10%	~	40% Subject to a Benefit maximum of \$350/day	~
Inpatient facility services				
Hospital services and stay	10%	~	40% Subject to a Benefit maximum of \$600/day	~
Transplant services				
This payment is for all covered transplants except tissue and kidney. For tissue and kidney transplant services, the payment for Inpatient facility services/ Hospital services and stay applies.				
Special transplant facility inpatient services	10%	~	Not covered	
Physician inpatient services	10%	~	Not covered	

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	When using a Participating Provider <sup>3</sup>	CYD <sup>2</sup> applies	When using a Non-Participating Provider <sup>4</sup>	CYD <sup>2</sup> applies
Bariatric surgery services, designated California counties				
This payment is for bariatric surgery services for residents of designated California counties. For bariatric surgery services for residents of non- designated California counties, the payments for Inpatient facility services/ Hospital services and stay and Physician inpatient and surgery services apply for inpatient services; or, if provided on an outpatient basis, the Outpatient Facility services and outpatient Physician services payments apply.				
Inpatient facility services	10%	~	Not covered	
Outpatient Facility services	15%	~	Not covered	
Physician services	10%	~	Not covered	
Diagnostic x-ray, imaging, pathology, and laboratory services				
This payment is for Covered Services that are diagnostic, non-Preventive Health Services, and diagnostic radiological procedures, such as CT scans, MRIs, MRAs, and PET scans. For the payments for Covered Services that are considered Preventive Health Services, see Preventive Health Services.				
Laboratory services				
Includes diagnostic Papanicolaou (Pap) test.				
Laboratory center	10%	~	40%	~
Outpatient Department of a Hospital	20%	~	40% Subject to a Benefit maximum of \$350/day	v
X-ray and imaging services				
Includes diagnostic mammography.				
Outpatient radiology center	10%	~	40%	~
Outpatient Department of a Hospital	20%	~	40% Subject to a Benefit maximum of \$350/day	~
Other outpatient diagnostic testing			01 \$550/003	
Testing to diagnose illness or injury such as vestibular function tests, EKG, ECG, cardiac monitoring, non-invasive vascular studies, sleep medicine testing, muscle and range of motion tests, EEG, and EMG.				
Office location	10%	~	40%	~

	When using a Participating Provider <sup>3</sup>	CYD <sup>2</sup> applies	When using a Non-Participating Provider <sup>4</sup>	CYD <sup>2</sup> applies
Outpatient Department of a Hospital	20%	~	40% Subject to a Benefit maximum of \$350/day	~
Radiological and nuclear imaging services				
Outpatient radiology center	10%	~	40%	~
Outpatient Department of a Hospital	\$100/visit plus 10%	>	40% Subject to a Benefit maximum of \$350/day	~
Rehabilitative and Habilitative Services				
Includes physical therapy, occupational therapy, respiratory therapy, and speech therapy services.				
Office location	10%	~	40%	~
Outpatient Department of a Hospital	10%	>	40% Subject to a Benefit maximum of \$350/day	~
Durable medical equipment (DME)				
DME	10%	~	40%	~
Breast pump	\$O		Not covered	
Glucose monitor	10%		40%	~
Peak Flow Meter	10%		40%	~
Orthotic equipment and devices	10%	~	40%	~
Prosthetic equipment and devices	10%	•	40%	~
Home health care services	10%	~	Not covered	
Up to 100 visits per Member, per Calendar Year, by a home health care agency. All visits count towards the limit, including visits during any applicable Deductible period. Includes home visits by a nurse, Home Health Aide, medical social worker, physical therapist, speech therapist, or occupational therapist, and medical supplies.				
Home infusion and home injectable therapy services				
Home infusion agency services	\$45/visit	~	Not covered	
Includes home infusion drugs, medical supplies, and visits by a nurse.				
Hemophilia home infusion services Includes blood factor products.	\$45/visit	~	Not covered	

## Your payment

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	When using a Participating Provider <sup>3</sup>	CYD <sup>2</sup> applies	When using a Non-Participating Provider <sup>4</sup>	CYD <sup>2</sup> applie
Skilled Nursing Facility (SNF) services				
Up to 100 days per Member, per benefit period, except when provided as part of a Hospice program. All days count towards the limit, including days during any applicable Deductible period and days in different SNFs during the Calendar Year.				
Freestanding SNF	10%	~	40%	~
Hospital-based SNF	10%	~	40% Subject to a Benefit maximum of \$600/day	~
Hospice program services	\$0	~	Not covered	
Includes pre-Hospice consultation, routine home care, 24-hour continuous home care, short-term inpatient care for pain and symptom management, and inpatient respite care.				
Other services and supplies				
Diabetes care services				
<ul> <li>Devices, equipment, and supplies</li> </ul>	10%	~	40%	~
Self-management training	10%	~	40%	~
Medical nutrition therapy	10%	~	40%	~
Dialysis services	10%	~	40% Subject to a Benefit maximum of \$350/day	~
PKU product formulas and special food products	10%	~	10%	~
Allergy serum billed separately from an office visit	10%	~	40%	~

## Mental Health and Substance Use Disorder Benefits

Mental health and substance use disorder Benefits are provided through Blue Shield's Mental Health Service Administrator (MHSA).	When using a MHSA Participating Provider <sup>3</sup>	CYD <sup>2</sup> applies	When using a MHSA Non- Participating Provider <sup>4</sup>	CYD <sup>2</sup> applies
Outpatient services				
Office visit, including Physician office visit	10%	~	40%	~
Teladoc mental health	\$O	~	Not covered	

## Mental Health and Substance Use Disorder Benefits

## Your payment

Mental health and substance use disorder Benefits are provided through Blue Shield's Mental Health Service Administrator (MHSA).	When using a MHSA Participating Provider <sup>3</sup>	CYD <sup>2</sup> applies	When using a MHSA Non- Participating Provider <sup>4</sup>	CYD <sup>2</sup> applie
Other outpatient services, including intensive outpatient care, electroconvulsive therapy, transcranial magnetic stimulation, Behavioral Health Treatment for pervasive developmental disorder or autism in an office setting, home, or other non- institutional facility setting, and office-based opioid treatment	10%	~	40%	~
Partial Hospitalization Program	10%	~	40% Subject to a Benefit maximum of \$350/day	~
Psychological Testing	10%	~	40%	~
npatient services				
Physician inpatient services	\$O	~	40%	~
Hospital services	10%	~	40% Subject to a Benefit maximum of \$600/day	~
Residential Care	10%	~	40% Subject to a Benefit maximum of \$600/day	v

## Prescription Drug Benefits<sup>8,9</sup>

	When using a Participating Pharmacy <sup>3</sup>	CYD <sup>2</sup> applies	When using a Non-Participating Pharmacy <sup>4</sup>	CYD <sup>2</sup> applies
Retail pharmacy prescription Drugs				
Per prescription, up to a 30-day supply.				
Contraceptive Drugs and devices	\$0		Applicable Tier 1, Tier 2, or Tier 3 Copayment	
Tier 1 Drugs	\$10/prescription	~	25% plus \$10/prescription	~
Tier 2 Drugs	\$25/prescription	~	25% plus \$25/prescription	~
Tier 3 Drugs	\$40/prescription	~	25% plus \$40/prescription	v

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## Your payment

	When using a Participating Pharmacy <sup>3</sup>	CYD <sup>2</sup> applies	When using a Non-Participating Pharmacy <sup>4</sup>	CYD <sup>2</sup> applies
Tier 4 Drugs	30% up to \$250/prescription	~	30% up to \$250/prescription plus 25% of purchase price	~
Retail pharmacy prescription Drugs				
Per prescription, up to a 90-day supply from a 90-day retail pharmacy.				
Contraceptive Drugs and devices	\$0		Not covered	
Tier 1 Drugs	\$30/prescription	~	Not covered	
Tier 2 Drugs	\$75/prescription	~	Not covered	
Tier 3 Drugs	\$120/prescription	~	Not covered	
Tier 4 Drugs	30% up to \$750/prescription	~	Not covered	
Mail service pharmacy prescription Drugs				
Per prescription, up to a 90-day supply.				
Contraceptive Drugs and devices	\$0		Not covered	
Tier 1 Drugs	\$20/prescription	~	Not covered	
Tier 2 Drugs	\$50/prescription	~	Not covered	
Tier 3 Drugs	\$80/prescription	~	Not covered	
Tier 4 Drugs	30% up to \$500/prescription	~	Not covered	

## **Prior Authorization**

The following are some frequently-utilized Benefits that require prior authorization:

- Radiological and nuclear imaging services
- Outpatient mental health services, except
   office visits and office-based opioid
   treatment
- Hospice program services
- Some prescription Drugs (see blueshieldca.com/pharmacy)

• Inpatient facility services

Please review the Evidence of Coverage for more about Benefits that require prior authorization.

#### 1 Evidence of Coverage (EOC):

The Evidence of Coverage (EOC) describes the Benefits, limitations, and exclusions that apply to coverage under this Plan. Please review the EOC for more details of coverage outlined in this Summary of Benefits. You can request a copy of the EOC at any time.

<u>Capitalized terms are defined in the EOC.</u> Refer to the EOC for an explanation of the terms used in this Summary of Benefits.

#### 2 Calendar Year Deductible (CYD):

<u>Calendar Year Deductible explained.</u> A Calendar Year Deductible is the amount you pay each Calendar Year before Blue Shield pays for Covered Services under the Plan.

If this Plan has any Calendar Year Deductible(s), Covered Services subject to that Deductible are identified with a check mark (•) in the Benefits chart above.

<u>Covered Services not subject to the Calendar Year combined medical and pharmacy Deductible.</u> Some Covered Services received from Participating Providers are paid by Blue Shield before you meet any Calendar Year combined medical and pharmacy Deductible. These Covered Services do not have a check mark ( • ) next to them in the "CYD applies" column in the Benefits chart above.

<u>Family coverage has an individual Deductible within the Family Deductible.</u> This means that the Deductible will be met for an individual with Family coverage who meets the individual Deductible prior to the Family meeting the Family Deductible within a Calendar Year. Once the individual Deductible or Family Deductible is reached, cost sharing applies until the Out-of-Pocket Maximum is reached.

#### 3 Using Participating Providers:

<u>Participating Providers have a contract to provide health care services to Members.</u> When you receive Covered Services from a Participating Provider, you are only responsible for the Copayment or Coinsurance, once any Calendar Year Deductible has been met.

<u>Teladoc.</u> Teladoc mental health and substance use disorder consultations are provided through Teladoc. These services are not administered by Blue Shield's Mental Health Service Administrator (MHSA).

"Allowable Amount" is defined in the EOC. In addition:

• Coinsurance is calculated from the Allowable Amount.

#### 4 Using Non-Participating Providers:

Non-Participating Providers do not have a contract to provide health care services to Members. When you receive Covered Services from a Non-Participating Provider, you are responsible for:

- the Copayment or Coinsurance (once any Calendar Year Deductible has been met), and
- any charges above the Allowable Amount.

#### "Allowable Amount" is defined in the EOC. In addition:

- Coinsurance is calculated from the Allowable Amount, which is subject to any stated Benefit maximum.
- Charges above the Allowable Amount do not count towards the Out-of-Pocket Maximum, and are your responsibility for payment to the provider. This out-of-pocket expense can be significant.

#### 5 Calendar Year Out-of-Pocket Maximum (OOPM):

<u>Calendar Year Out-of-Pocket Maximum explained.</u> The Out-of-Pocket Maximum is the most you are required to pay for Covered Services in a Calendar Year. Once you reach your Out-of-Pocket Maximum, Blue Shield will pay 100% of the Allowable Amount for Covered Services for the rest of the Calendar Year.

<u>Your payment after you reach the Calendar Year OOPM.</u> You will continue to pay all charges for services that are not covered and charges above the Allowable Amount.

<u>Any Deductibles count towards the OOPM.</u> Any amounts you pay that count towards the medical Calendar Year Deductible also count towards the Calendar Year Out-of-Pocket Maximum.

<u>This Plan has a separate Participating Provider OOPM and Non-Participating Provider OOPM.</u> <u>Covered Drugs obtained at Non-Participating Pharmacies.</u> Any amounts you pay for Covered Drugs at Non-Participating Pharmacies count towards the Participating Provider OOPM.

<u>Family coverage has an individual OOPM within the Family OOPM.</u> This means that the OOPM will be met for an individual with Family coverage who meets the individual OOPM prior to the Family meeting the Family OOPM within a Calendar Year.

#### 6 Separate Member Payments When Multiple Covered Services are Received:

Each time you receive multiple Covered Services, you might have separate payments (Copayment or Coinsurance) for each service. When this happens, you may be responsible for multiple Copayments or Coinsurance. For example, you may owe an office visit payment in addition to an allergy serum payment when you visit the doctor for an allergy shot.

#### 7 Preventive Health Services:

If you only receive Preventive Health Services during a Physician office visit, there is no Copayment or Coinsurance for the visit. If you receive both Preventive Health Services and other Covered Services during the Physician office visit, you may have a Copayment or Coinsurance for the visit.

#### 8 Outpatient Prescription Drug Coverage:

#### Medicare Part D-creditable coverage-

This Plan's prescription drug coverage is on average equivalent to or better than the standard benefit set by the federal government for Medicare Part D (also called creditable coverage). Because this plan's prescription drug coverage is creditable, you do not have to enroll in Medicare Part D while you maintain this coverage; however, you should be aware that if you do not enroll in Medicare Part D within 63 days following termination of this coverage, you could be subject to Medicare Part D premium penalties.

#### 9 Outpatient Prescription Drug Coverage:

<u>Brand Drug coverage when a Generic Drug is available.</u> If you select a Brand Drug when a Generic Drug equivalent is available, you are responsible for the difference between the cost to Blue Shield for the Brand Drug and its Generic Drug equivalent plus the tier 1 Copayment or Coinsurance. This difference in cost will not count towards any Calendar Year pharmacy Deductible, medical Deductible, or the Calendar Year Out-of-Pocket Maximum. If your Physician or Health Care Provider prescribes a Brand Drug and indicates that a Generic Drug equivalent should not be substituted, you pay your applicable tier Copayment or Coinsurance. If your Physician or Health Care Provider does not indicate that a Generic Drug equivalent should not be substituted, you may request a Medical Necessity Review. If approved, the Brand Drug will be covered at the applicable Drug tier Copayment or Coinsurance.

<u>Short-Cycle Specialty Drug program.</u> This program allows initial prescriptions for select Specialty Drugs to be filled for a 15-day supply with your approval. When this occurs, the Copayment or Coinsurance will be pro-rated.

<u>Specialty Drugs.</u> Specialty Drugs are only available from a Network Specialty Pharmacy, up to a 30-day supply.

<u>Oral Anticancer Drugs.</u> After the Deductible is met, you pay up to \$250 for oral Anticancer Drugs from a Participating Pharmacy, up to a 30-day supply.

#### Notes

<u>High Deductible Health Plan (HDHP) preventive Drugs.</u> HDHP preventive Drugs obtained from a Participating Pharmacy are covered at the applicable Drug tier Copayment but are not subject to the Deductible. HDHP preventive Drugs do not include those preventive Drugs that are required by Health Care Reform to be covered at no charge. Visit blueshieldca.com/pharmacy for lists of these Drugs.

Plans may be modified to ensure compliance with State and Federal requirements.



# Notices available online

# Nondiscrimination and Language Assistance Services

Blue Shield complies with applicable state and federal civil rights laws. We also offer language assistance services at no additional cost.

View our nondiscrimination notice and language assistance notice: **blueshieldca.com/notices**. You can also call for language assistance services: **(866) 346-7198 (TTY: 711)** 

If you are unable to access the website above and would like to receive a copy of the nondiscrimination notice and language assistance notice, please call Customer Care at **(888) 256-3650 (TTY: 711)**.

# Servicios de asistencia en idiomas y avisos de no discriminación

Blue Shield cumple con las leyes de derechos civiles federales y estatales aplicables. También, ofrecemos servicios de asistencia en idiomas sin costo adicional.

Vea nuestro aviso de no discriminación y nuestro aviso de asistencia en idiomas en blueshieldca.com/notices. Para obtener servicios de asistencia en idiomas, también puede llamar al (866) 346-7198 (TTY: 711).

Si no puede acceder al sitio web que aparece arriba y desea recibir una copia del aviso de no discriminación y del aviso de asistencia en idiomas, llame a Atención al Cliente al **(888) 256-3650 (TTY: 711)**.

# 非歧視通知和語言協助服務

Blue Shield 遵守適用的州及聯邦政府的民權法。同時,我們免費提供語言協助服務。

如需檢視我司的非歧視通知和語言幫助通知,請造訪 blueshieldca.com/notices。您還可致電尋求語言協助服務: (866) 346-7198 (TTY: 711)。

如果您無法造訪上述網站,且希望收到一份非歧視通知和語言幫助通知的副本,請致電客戶服務部,電話: (888) 256-3650 (TTY: 711)。