



# Subscriber change request

Blue Shield of California and Blue Shield of California Life & Health Insurance Company (Blue Shield Life)

All changes must be received within 31 days of the effective date of change. This form cannot be used for primary care physician changes – subscriber must call the Member Services phone number on the back of their ID card.

## Employee identification – this section must be completed

Subscriber ID number (from ID card)	Social Security number or Taxpayer Identification number	Group number (from ID card)
Cell phone number	Landline phone number	
Last name	First name	MI
Home street address – City	State	ZIP code
Group/employer name (if applicable)	Email address	

## Changes

Note: If transferring coverage to HMO, POS, or DHMO, please complete Section A.

Yes  No Is this a change/correction of address?

Yes  No Is the change/correction of address for a dependent? (Note: Dependent’s address will default to subscriber’s address if ‘No’ is indicated here.)

If yes, please indicate dependent name and address change:

Correct my Social Security number to: \_\_\_\_\_  
(Copy of Social Security card, a photo ID, a letter of verification from the Social Security office, and a written statement of why the employee is requesting the change must be attached.)

This is a change made during open enrollment.  This is a change made during special enrollment.

Transfer/add my health coverage to:

Access+ HMO® \_\_\_\_\_  Access+ HMO® SaveNet<sup>SM</sup> \_\_\_\_\_

Local Access+ HMO \_\_\_\_\_  Trio HMO \_\_\_\_\_  Full PPO \_\_\_\_\_

Active Choice® Plus \_\_\_\_\_  Active Choice® Classic \_\_\_\_\_

Full PPO Savings \_\_\_\_\_  Tandem PPO \_\_\_\_\_  Tandem PPO Savings \_\_\_\_\_

Added Advantage POS<sup>SM</sup> \_\_\_\_\_  Virtual Blue<sup>SM</sup> \_\_\_\_\_

Transfer my Account-Based Health Plan (ABHP) benefits coverage to:

For Access+ HMO®: <input type="checkbox"/> HRA <input type="checkbox"/> HIA <input type="checkbox"/> FSA	For Full PPO Savings: <input type="checkbox"/> HSA <input type="checkbox"/> HRA <input type="checkbox"/> HIA
For Access+ HMO® SaveNet <sup>SM</sup> : <input type="checkbox"/> HRA <input type="checkbox"/> HIA <input type="checkbox"/> FSA	<input type="checkbox"/> FSA <input type="checkbox"/> LPFSA
For Local Access+ HMO: <input type="checkbox"/> HRA <input type="checkbox"/> HIA <input type="checkbox"/> FSA	For Tandem PPO: <input type="checkbox"/> HRA <input type="checkbox"/> HIA <input type="checkbox"/> FSA
For Trio HMO: <input type="checkbox"/> HRA <input type="checkbox"/> HIA <input type="checkbox"/> FSA	For Tandem PPO Savings: <input type="checkbox"/> HSA <input type="checkbox"/> HRA <input type="checkbox"/> HIA
For Full PPO: <input type="checkbox"/> HRA <input type="checkbox"/> HIA <input type="checkbox"/> FSA	<input type="checkbox"/> FSA <input type="checkbox"/> LPFSA
For Active Choice® Plus: <input type="checkbox"/> HRA <input type="checkbox"/> HIA <input type="checkbox"/> FSA	For Added Advantage POS <sup>SM</sup> : <input type="checkbox"/> HRA <input type="checkbox"/> HIA <input type="checkbox"/> FSA
For Active Choice® Classic: <input type="checkbox"/> HRA <input type="checkbox"/> HIA <input type="checkbox"/> FSA	For Virtual Blue <sup>SM</sup> : <input type="checkbox"/> HRA <input type="checkbox"/> HIA <input type="checkbox"/> FSA

Transfer my dental benefits coverage to:

DHMO \_\_\_\_\_  DPPO \_\_\_\_\_  DINO \_\_\_\_\_

Transfer my vision benefits coverage from Plan Name \_\_\_\_\_ to Plan Name \_\_\_\_\_

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Change the amount of Basic Group Term Life or Supplemental Life and Supplemental AD&D insurance coverage\*: (provide prior coverage amount and new coverage amount)  
Prior amount of Basic Group Term Life coverage: \$ \_\_\_\_\_  
New amount of coverage: \$ \_\_\_\_\_  
Prior amount of Supplemental Life and/or Supplemental AD&D coverage: \$ \_\_\_\_\_  
New amount of coverage: \$ \_\_\_\_\_  
Any increase is subject to approval via Evidence of Insurability (EOI)

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Correct/change name to: \_\_\_\_\_

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Correct/change email address to: \_\_\_\_\_

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Correct/change my date of birth from: \_\_\_\_\_ to: \_\_\_\_\_

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Additional changes/comments: \_\_\_\_\_

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Subscriber cancellation: I decline health plan coverage for myself (and dependents, if any) effective: \_\_\_\_\_

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Check here if you are a COBRA participant

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Qualifying event: \_\_\_\_\_

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Effective date of above qualifying event: \_\_\_\_\_

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Is this a termination? If yes, list name(s): \_\_\_\_\_

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### **Spouse/domestic partner/dependent child(ren) coverage changes**

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**Add spouse/domestic partner/dependent child(ren) – Complete section A** – Requested effective date for additions: \_\_\_\_\_

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Date of marriage if adding spouse: \_\_\_\_\_  Domestic partner – date of domestic partnership if adding: \_\_\_\_\_

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If court ordered custody/coverage, enter date and attach copy of legal documents: \_\_\_\_\_

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If adoption, enter date of adoption or date placed for adoption, and attach copy of legal documents: \_\_\_\_\_

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Disabled dependent over the age of 25 (Attach a 'Declaration of disability for over age dependent child' form (C3674) or confirmation that your current health carrier is providing coverage for this disabled dependent.)

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Change the Supplemental Group Term Life and AD&D insurance coverage amount of the spouse or domestic partner: (provide prior coverage amount and new coverage amount) Prior amount of coverage: \$ \_\_\_\_\_ New amount of coverage: \$ \_\_\_\_\_ (subject to EOI)

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Change the Supplemental Group Term Life and AD&D insurance coverage amount of the child(ren): (provide prior coverage amount and new coverage amount) Prior amount of coverage: \$ \_\_\_\_\_ New amount of coverage: \$ \_\_\_\_\_ (subject to EOI)

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**Cancel dependent(s) – Complete section A** – Requested effective date for deletions: \_\_\_\_\_

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**For cancellation of spouse or domestic partner:** (select appropriate cancellation reason and provide date of event)

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Divorce or termination of domestic partnership: Date: \_\_\_\_\_

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Death: Date: \_\_\_\_\_

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Other reason (please specify): \_\_\_\_\_ Date: \_\_\_\_\_

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**For cancellation of dependent children:** (select appropriate cancellation reason and provide date of event)

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Death: Date: \_\_\_\_\_

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Other reason (please specify) \_\_\_\_\_ Date: \_\_\_\_\_

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Note: The effective date of benefits for newborn or adopted children is from the moment of birth or the moment the child is placed in the physical custody of the insured person, spouse, or domestic partner. This automatic and unconditional coverage extends for 31 days after the birth, adoption, or placement. Requests to add a child to your coverage should be submitted within 31 days of the date of birth, adoption, or placement for adoption to continue coverage after 31 days.

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**Please be sure to return this form as the fifth page contains your signature, which is necessary to process these changes.**

## Section A

Complete this section if adding/canceling coverage for yourself or your dependents. Provide primary care physician/dental provider information if the change pertains to HMO/POS/DHMO coverage. Please fill in which benefit the change applies to:

Add	Cancel	Self					
<input type="checkbox"/> Dental <input type="checkbox"/> Medical <input type="checkbox"/> Vision <input type="checkbox"/> Basic Life/AD&D <input type="checkbox"/> Dep. Life <input type="checkbox"/> Supp. Life <sup>†</sup> <input type="checkbox"/> Supp. Life/AD&D <sup>†</sup>	<input type="checkbox"/> Dental <input type="checkbox"/> Medical <input type="checkbox"/> Vision <input type="checkbox"/> Basic Life/AD&D <input type="checkbox"/> Dep. Life <input type="checkbox"/> Supp. Life <input type="checkbox"/> Supp. Life/AD&D	Last name		First name		MI	Sex
		Social Security number or Taxpayer Identification number:			Date of birth (mm/dd/yyyy)		
		Language preference: <input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Chinese <input type="checkbox"/> Vietnamese <input type="checkbox"/> Persian <input type="checkbox"/> Other _____					
		Job title/classification			Annual earnings (not including bonuses, overtime, etc.) \$ _____		
		If adding Basic Life and AD&D insurance, please indicate amount requested: \$ _____ If adding Supp. Life and/or Supp. AD&D insurance, please indicate amount requested: \$ _____ Subject to approval via Evidence of Insurability (EOI) If adding Basic Dependent Life, please indicate amount requested: \$ _____ (Note: Spouse and all children will be covered for the same benefit amount)					
		<b>HMO/POS primary care physician name</b> Doctor's name: _____  Provider #: _____ IPA/MG #: _____			Current patient? <input type="checkbox"/> Yes <input type="checkbox"/> No		<b>Dental HMO only dental provider</b> Dental provider name: _____  Dental provider #: _____
Add	Cancel	Spouse/domestic partner					
<input type="checkbox"/> Dental <input type="checkbox"/> Medical <input type="checkbox"/> Vision <input type="checkbox"/> Supp. Life <sup>†</sup> <input type="checkbox"/> Supp. Life/AD&D <sup>†</sup>	<input type="checkbox"/> Dental <input type="checkbox"/> Medical <input type="checkbox"/> Vision <input type="checkbox"/> Supp. Life <input type="checkbox"/> Supp. Life/AD&D	Last name		First name		MI	Sex
		Social Security number or Taxpayer Identification number:			Date of birth (mm/dd/yyyy)		
		If adding Supp. Life and/or Supp. AD&D insurance, please indicate amount requested: \$ _____ Subject to approval via Evidence of Insurability (EOI)					
		<b>HMO/POS primary care physician name</b> Doctor's name: _____  Provider #: _____ IPA/MG #: _____			Current patient? <input type="checkbox"/> Yes <input type="checkbox"/> No		<b>Dental HMO only dental provider</b> Dental provider name: _____  Dental provider #: _____

<b>Add</b>	<b>Cancel</b>	<b>Child</b>			
<input type="checkbox"/> Dental	<input type="checkbox"/> Dental	Last name	First name	MI	Sex
<input type="checkbox"/> Medical	<input type="checkbox"/> Medical	Social Security number or Taxpayer Identification number:		Date of birth (mm/dd/yyyy)	
<input type="checkbox"/> Vision	<input type="checkbox"/> Vision	If adding Supp. Life and/or Supp AD&D insurance, please indicate amount: \$ _____ Subject to approval via Evidence of Insurability (EOI) (Note: All children will be covered for the same amount for Supplemental Life and Supplemental AD&D coverage.)			
<input type="checkbox"/> Supp. Life <sup>†</sup>	<input type="checkbox"/> Supp. Life/AD&D	<b>HMO/POS primary care physician name</b> Doctor's name: _____		Current patient? <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Dental HMO only dental provider</b> Dental provider name: _____
<input type="checkbox"/> Supp. Life/AD&D <sup>†</sup>		Provider #: _____ IPA/MG #: _____			Dental provider #: _____
<b>Add</b>	<b>Cancel</b>	<b>Child</b>			
<input type="checkbox"/> Dental	<input type="checkbox"/> Dental	Last name	First name	MI	Sex
<input type="checkbox"/> Medical	<input type="checkbox"/> Medical	Social Security number or Taxpayer Identification number:		Date of birth (mm/dd/yyyy)	
<input type="checkbox"/> Vision	<input type="checkbox"/> Vision	If adding Supp. Life and/or Supp AD&D insurance, please indicate amount: \$ _____ Subject to approval via Evidence of Insurability (EOI) (Note: All children will be covered for the same amount for Supplemental Life and Supplemental AD&D coverage.)			
<input type="checkbox"/> Supp. Life <sup>†</sup>	<input type="checkbox"/> Supp. Life/AD&D	<b>HMO/POS primary care physician name</b> Doctor's name: _____		Current patient? <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Dental HMO only dental provider</b> Dental provider name: _____
<input type="checkbox"/> Supp. Life/AD&D <sup>†</sup>		Provider #: _____ IPA/MG #: _____			Dental provider #: _____
<b>Add</b>	<b>Cancel</b>	<b>Child</b>			
<input type="checkbox"/> Dental	<input type="checkbox"/> Dental	Last name	First name	MI	Sex
<input type="checkbox"/> Medical	<input type="checkbox"/> Medical	Social Security number or Taxpayer Identification number:		Date of birth (mm/dd/yyyy)	
<input type="checkbox"/> Vision	<input type="checkbox"/> Vision	If adding Supp. Life and/or Supp AD&D insurance, please indicate amount: \$ _____ Subject to approval via Evidence of Insurability (EOI) (Note: All children will be covered for the same amount for Supplemental Life and Supplemental AD&D coverage.)			
<input type="checkbox"/> Supp. Life <sup>†</sup>	<input type="checkbox"/> Supp. Life/AD&D	<b>HMO/POS primary care physician name</b> Doctor's name: _____		Current patient? <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Dental HMO only dental provider</b> Dental provider name: _____
<input type="checkbox"/> Supp. Life/AD&D <sup>†</sup>		Provider #: _____ IPA/MG #: _____			Dental provider #: _____

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**California law prohibits an HIV test from being required or used by health insurance companies as a condition of obtaining health insurance coverage.**

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All information I have provided on this form is accurate and complete. I understand that this form, along with any prior enrollment form, the *Evidence of Coverage/Certificate of Insurance* and Health Service Agreement/policy, and any endorsements and attachments thereto, collectively constitutes the entire agreement for coverage.

Employee signature \_\_\_\_\_ Date \_\_\_\_\_

**If faxing this form, keep this document for your files.**

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For your protection California law requires the following to appear on this form:

Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

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Blue Shield of California/Blue Shield Life protects the confidentiality and privacy of your personal information. Personal and health information, which may be individually identifiable, such as your name, address, telephone number, Social Security number, and health information. We will not disclose this information except as permitted by law.

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**Please be sure to return this form as the fifth page contains your signature,  
which is necessary to process these changes.**

\* Underwritten by Blue Shield of California Life & Health Insurance Company (Blue Shield Life).

† Evidence of Insurability form is required for Supplemental Life. Approval must be received for any added Supplemental Life coverage. The effective date of coverage will be the first of the month following approval.