Blue Shield Email Template for IFP Brokers

Subject: ID Cards and how to get them

***This is a suggested template. Please edit to personalize for your business.***

**Subject:** Access your Blue Shield ID card in just a few steps

Dear <Client First Name>,

Thank you for being a valued Blue Shield member! Your **medical ID card** gives you easy access to your plan details and coverage information. Here’s how to retrieve it:

**Ways to get your ID card:**

* **By mail:** Your physical ID card will arrive in your **Welcome Kit** from Blue Shield. If you opted for digital materials, your Welcome Kit will be sent via email instead.
* **Online:** View, print, or request a new printed ID card anytime through your online account
	+ Log in at <http://www.blueshieldca.com/login>.
	+ Click on “**ID Cards**” to view or request a new card.
* **On your phone:** Download the Blue Shield Mobile App to access your digital ID card anytime.
	+ Get started here: <http://www.blueshieldca.com/mobile>.

**Need help?** Watch this [video walkthrough](https://player.vimeo.com/progressive_redirect/playback/1005664692/rendition/720p/file.mp4?loc=external&signature=b43d140f80c1f8e9d602a86dfea3e9ce08e97a5855621b3a4c4e30090dda2e1c).

**Haven’t set up your online account yet?**

Register now at <http://www.blueshieldca.com/login> to easily manage your plan, payments, and more!

If you have any questions, feel free to reach out at <(xxx) xxx-xxxx>.

Best,

<Broker Name>

<Broker Phone Number>