



It's time to renew your dental coverage

[Month] [Year]

Dear [First Name],

Thank you for choosing dental coverage from Blue Shield of California through Covered California. The time to renew or make changes to your coverage for 2025 is from November 1, 2024 to January 31, 2025.

Log into your Covered California account to renew your dental coverage, choose a new plan, or cancel your coverage. If you do not take action, Covered California will automatically renew you and your eligible dependents into the same dental plan you have now. If your current dental plan is not available, Covered California will automatically enroll you and your eligible dependents into a similar plan. Covered California will use the newest information in your application to renew your coverage.

After you are automatically renewed, you can still make changes to your dental plan coverage. You have until December 31, 2024 to make changes to your dental plan for coverage to start on January 1, 2025. Make changes by January 31, 2025, for coverage to start on February 1, 2025.

You will continue to receive your monthly bill from Blue Shield. Make sure to pay your monthly premium (monthly cost) directly to Blue Shield by the due date to keep your coverage for 2025. **Please do not send your payment to Covered California.**

Your 2025 premium is included in the chart below. Your monthly premium is effective January 1, 2025.

2025 Dental plan name: [Family Dental Plan Name]

Subscriber name: [Subscriber_name]

Subscriber ID #: [Subscriber_ID]

Effective date: January 1, 2025



2024 Monthly Premium
[\$XXX.XX]

2025 Monthly Premium
[\$XXX.XX]

What if I want to change dental plans?

- If you would like to see what other options are available to you for 2025, you can compare premiums and shop for a new dental plan by going to CoveredCA.com and clicking “Shop and Compare.”
- If you are eligible, you can choose a different dental plan from Blue Shield or another dental plan company through Covered California. To make a change, go to your CoveredCA.com account.

What else should I look at before deciding to keep or change my dental plan?

Call or visit blueshieldca.com/fad to make sure your dentist will be in the plan network next year.

Questions?

Call:

- Your broker.
- Blue Shield at **(855) 836-9705 (TTY: 711)**, Monday through Friday from 8 a.m. to 8 p.m. and Saturday from 8 a.m. to 6 p.m.
- Covered California at (800) 300-1506 or TTY (888) 889-4500.
 - Hours: Open Monday through Friday, from 8 a.m. to 6 p.m.
 - Please check CoveredCA.com for extended hours during open enrollment.
- A Covered California Certified Enrollment Counselor or Licensed Insurance Agent for help. To find free local help in your area, go to CoveredCA.com/support/contact-us and click "Find an Enroller".

Broker compensation disclosure

If you use a broker to help facilitate your enrollment, their compensation is based on a percentage of your total monthly premium. This is paid by Blue Shield. Your monthly premium will be the same whether you choose to use a broker or not. In addition, your broker may receive a bonus if certain sales thresholds are met.



Getting help in other languages

This booklet has essential information about your coverage through Blue Shield of California. Look for key dates. You may need to act by certain deadlines to keep your dental coverage.

You have the right to get this information and help in your language at no cost. Included in this booklet is a document called *Notices Available Online: Nondiscrimination and Language Assistance Services*. Please read for more information.