

# Small Business subscriber change request

Effective January 1, 2025

Blue Shield of California and

Blue Shield of California Life & Health Insurance Company

All change requests must be received within 31 days of the effective date of the change. This form is used to request changes in personal information, add/cancel dependent coverage, or change plans during open enrollment. For employees requesting a new primary care physician (HMO plans), visit **blueshieldca.com** or call Blue Shield at the number on the back of your Blue Shield member ID card.

Which changes are you n	naking? (select all that ap	ply)				
Subscriber address          □ Date of birth         □ Social Security number         □ Subscriber name change         □ Dependent name change         □         □         □			<ul> <li>Dependent address change</li> <li>Dependent addition coverage</li> <li>Effective date update</li> </ul>		<ul> <li>Date of hire</li> <li>Waiving employee coverage</li> <li>Waiving dependent coverage</li> <li>Plan change</li> </ul>	
Special Enrollment Perio	d					
If you are making enrollment or co Date of qualifying event:	verage changes during a Special Er	nrollment Period, er	nter the qualifying even	t:		
Subscriber information –	All information requested	l in this sectio	n is required for a	Ill changes.		
Enrolled employee (subscriber) no	ame	Blue Shield sub	scriber ID number			
Social Security number (required	per CMS)	Employment st	atus 🗌 Full time (30 h 🗌 COBRA/Cal-C			
Group/employer name		Blue Shield Gro	up ID (from ID card)	Requested e	effective date	
	would you describe your race or etl same access to the highest quality		and ethnicity questions	are optional ar	d are only used to	
<ol> <li>Are you of Hispanic or Latino origin?         <ul> <li>Yes</li> <li>No</li> <li>Unknown</li> <li>Declined</li> </ul> </li> <li>Member information upone of the second seco</li></ol>	<ul> <li>2. If yes, please select one:</li> <li>Cuban</li> <li>Guatemalan</li> <li>Mexican, Mexican Americar Chicano</li> <li>Puerto Rican</li> <li>Salvadoran</li> <li>2 or more Ethnicities</li> <li>Other Hispanic, Latino, Spanish</li> </ul>	3. Which race(s) do you identify with? (s □ American Indian or Alaska Native		<ul> <li>Korean</li> <li>Laotian</li> <li>Native Hawaiian</li> <li>Samoan</li> <li>Vietnamese</li> <li>White</li> <li>2 or more Races</li> <li>Other</li> <li>Unknown</li> <li>Declined</li> </ul>		
Address change	a da ta sa sa sa dala sa	<b>C</b> II			a l <b>í</b> a ba a	
	pdate your address. Include both y • physician's service area, you will n					
	on your ID card for more informati				,	
Old address		City	State	ZIP code	County	
New address		City	State	ZIP code	County	
Dependent name (if address char	nge is applicable for dependent or	nly):				
<b>Phone/email address change</b> Please complete this section to u	pdate your phone or email addres:	s information with	Blue Shield.			
Old phone number	Cell Lanc		il address			
New phone number	Cell Lanc		ail address			

C675GRP-FF\_1024 Blue Shield of California is an independent member of the Blue Shield Association

Group/employer name

<b>Employee name change – documentation may be</b> Note: A copy of court order, marriage license, driv		imples of required docum	nentation.	
Prior name (first name, last name)		ew name (first name, las		
Reason for change: 🗌 Marriage 🗌 Divorce 🗌	Other (please specify):		Document	ation attached? No
<b>Date of birth correction – documentation required</b> Note: A copy of the driver's license, ID card, or birt		required documentation		
Member's name	Date of birth			ation attached? No
Social Security number correction/change – docur A copy of the Social Security card, letter of verifica change are examples of required documentation.	ation from the Social Security	Office, and a written stat	tement explaining 1	the reason for the
Old Social Security number	New Social Security	number	Document	ation attached? No
Member eligibility changes				
Please complete this section to add a spouse, dome pages as needed if adding multiple dependents. The group's open enrollment period. Documentation m or court-ordered coverage. A completed <b>Refusal of</b> <b>Note:</b> Social Security number is required per CMS.	ne request must be received wi ay be required to verify the da	thin the time frame allow te of the qualifying event,	ed per the qualifyin including for loss of	g event, or during the coverage, adoption,
Dependent 1				
Relationship to employee Dependent child Spouse/domestic partner Dependent child: legal guardianship	Reason for addition <ul> <li>Newborn</li> <li>Adoption</li> <li>Court order*</li> <li>Marriage</li> </ul>	Domestic  Loss of cov Open enrc Other qua	verage	fy)
	* Court order required.	Qualifying	event date:	
Social Security number		Date of birth	Gender Male Fem	e
Which race does this dependent identify with?				
Which ethnicity does this dependent identify with?				
First name	MI Last n	ame		Suffix
Address (if different from employee)		City	State	ZIP code
Was the dependent covered under another health If yes, please specify carrier and plan name, start		ist 12 months? 🗌 Yes 🗌	l No	
Carrier and plan name:	to			
HMO provider name	HMO provider numb	er IPA/MG nam	e	Current patient?
Dental HMO provider name	Dental HM0	D provider number		Current patient?

Enrolling in same products selected by subscriber? 🗌 Yes 📋 No If no, please attach completed Refusal of Coverage form.

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Subscriber name

Subscriber ID number

Group/employer name

Dependent 2				
Relationship to employee Dependent child Spouse/domestic partner Dependent child: legal guardianship	<b>Reason for addition</b> <ul> <li>Newborn</li> <li>Adoption</li> <li>Court order*</li> <li>Marriage</li> </ul>	<ul> <li>Domestic partne</li> <li>Loss of coverage</li> <li>Open enrollmen</li> <li>Other qualifying</li> </ul>	e ht g event (specify)	
	* Court order required.	Qualifying even	t date:	
Social Security number		Date of birth	Gender:	] Female
Which race does this dependent identify w	vith?			
Which ethnicity does this dependent ident	ify with?			
First name	MI L	ast name		Suffix
Address (if different from employee)		City	State	ZIP code
Was the dependent covered under anoth- If yes, please specify carrier and plan nan Carrier and plan name:				
HMO provider name	HMO provider n	umber IPA/MG name		Current patient?
· · · · · · · · · · · · · · · · · · ·				🗌 Yes 🗌 No
Dental HMO provider name	Dental	HMO provider number		Current patient?
Enrolling in same products selected by su	bscriber? 🗌 Yes 🗌 No	If no, please attach completed F	Refusal of Covera	ge form.
Dependent cancellation of cove	erage			
Please complete this section to cancel all any dependents being cancelled remain e Coverage form is required for those plans	eligible for coverage, or if coverag			
Relationship to employee Dependent child Spouse/domestic partner	<b>Reason for cancellation</b> <ul> <li>Divorce</li> <li>Death</li> <li>Military deployment</li> </ul>	<ul> <li>Other insurance coverage</li> <li>Termination of domestic partnership</li> </ul>	Event date	
Social Security number		Date of birth	Gender: 🗌	Male Female
First name	MI	Last name		Suffix
Address (if different from employee)		City	State	ZIP code
Cancel coverage for all Blue Shield plans?	P 🗌 Yes 🗌 No	If no, please attach completed F	Refusal of Covera	ge form.
Relationship to employee Dependent child Spouse/domestic partner	<b>Reason for cancellation</b> <ul> <li>Divorce</li> <li>Death</li> <li>Military deployment</li> </ul>	<ul> <li>Other insurance coverage</li> <li>Termination of domestic partnership</li> </ul>	Event date	
Social Security number		Date of birth	Gender: 🗌	Male Female
First name	MI	Last name		Suffix

Address (if different from employee)

Cancel coverage for all Blue Shield plans?  $\Box$  Yes  $\Box$  No

If no, please attach completed Refusal of Coverage form.

State

City

ZIP code

Group/employer name

Relationship to employee  Dependent child Spouse/domestic partner	Divorce Death		<ul> <li>Other insurance coverage</li> <li>Termination of domestic partnership</li> </ul>		Event date	
Social Security number		Date of bi	rth	Gender: [ [	] Male ] Female	
First name	MI	Last name	2		Suffix	
Address (if different from employee)		City		State	ZIP code	
Cancel coverage for all Blue Shield plans?	]Yes ] No	lf no, please	e attach completed Re	fusal of Cover	age form.	
Plan changes						
Plan change request						
Please indicate the requested changes to c	overgae through an annual or sp	ecial open er	nrollment period by co	mpletina all se	ections below for	
medical plan and specialty plan options.						
Medical benefit plans: Please check with yo	ur employer to determine the ber	nefit plans av	vailable to you. 🗌 No o	change to med	lical benefits.	
Blue Shield of California Off-Exchange		•	, ,			
PPO plans – Full PPO Network			Access+ HMO plans -		Notwork	
□ Platinum Full PPO 0/0 OffEx	Silver Full PPO 1700/60 OffE	ĸ	Platinum Access+			
□ Platinum Full PPO 0/10 OffEx	Silver Full PPO 2100/65 OffEx		Platinum Access+	,		
Platinum Full PPO 250/10 OffEx	Silver Full PPO 2350/70 OffE		Platinum Access+	,		
🗌 Platinum Full PPO 250/15 OffEx	🗌 Bronze Full PPO 4500/65 Off	Ex	Gold Access+ HM	,		
Gold Full PPO 0/35 OffEx	Bronze Full PPO 6250/65 Off		Gold Access+ HM	,		
Gold Full PPO 500/30 OffEx	Bronze Full PPO 6500/70 Off		Gold Access+ HM	,		
Gold Full PPO 750/30 OffEx	Bronze Full PPO 6850/55 Off		Silver Access+ HM	,		
Gold Full PPO 1000/30 OffEx	Bronze Full PPO 7500/65 Off	EX	Silver Access+ HM	O <sup>®</sup> 2750/70 Ot	ffEx	
HSA-compatible HDHP plans – Full PPO Ne			Bronze Access+ H	MO <sup>®</sup> 7000/70	OffEx	
□ Gold Full PPO Savings 1750/15% HDHP F □ Silver Full PPO Savings 2300/30% OffE>			Local Access+ HMO pla	ins – Local Acces	ss+ HMO Network	
Silver Full PPO Savings 2600/35% HDHF			Platinum Local Ac		,	
Bronze Full PPO Savings 5700/40% Off			<ul> <li>Platinum Local Access+ HMO® 0/25 OffEx</li> <li>Platinum Local Access+ HMO® 0/30 OffEx</li> </ul>			
Bronze Full PPO Savings 7500 OffEx			Gold Local Access		,	
HSA-compatible HDHP plans – Tandem PP			Gold Local Access	,		
Gold Tandem PPO Savings 1750/15% HD			Gold Local Access	+ HMO® 1000,	/35 OffEx	
Silver Tandem PPO Savings 2300/30% (			Gold Local Access			
<ul> <li>Silver Tandem PPO Savings 2600/35% H</li> <li>Bronze Tandem PPO Savings 5700/40%</li> </ul>			Silver Local Acces			
Bronze Tandem PPO Savings 7500 OffE			Bronze Local Acces		/	
Tandem PPO plans – Tandem PPO Networl	(		Trio HMO plans – Trio		, otwork	
Platinum Tandem PPO 0/0 OffEx	🗌 Silver Tandem PPO 1700/60 C	offEx	Platinum Trio HM		etwork	
Platinum Tandem PPO 0/10 OffEx	Silver Tandem PPO 2100/65	OffEx*	Platinum Trio HM	,		
Platinum Tandem PPO 250/10 OffEx	Silver Tandem PPO 2350/70		🗌 Platinum Trio HM			
Platinum Tandem PPO 250/15 OffEx Virtual Plues <sup>M</sup> Platinum Tandem PPO	☐ Virtual Blue <sup>sM</sup> Silver Tandem	PPO	Gold Trio HMO 0/			
□ Virtual Blue <sup>sM</sup> Platinum Tandem PPO 250/20 OffEx	2700/75 OffEx Bronze Tandem PPO 4500/6	5 OffEx	Gold Trio HMO 50	,		
Gold Tandem PPO 0/35 OffEx	Bronze Tandem PPO 6250/6		Gold Trio HMO 150			
Gold Tandem PPO 500/30 OffEx	Bronze Tandem PPO 6500/70	O OffEx	Silver Trio HMO 23	,		
Gold Tandem PPO 750/30 OffEx	Bronze Tandem PPO 6850/5		Silver Trio HMO 27	50/70 OffEx		
Gold Tandem PPO 1000/30 OffEx	Bronze Tandem PPO 7500/6		Bronze Trio HMO 7	000/70 OffEx		
☐ Virtual Blue <sup>sM</sup> Gold Tandem PPO 1500/45 OffEx	□ Virtual Blue <sup>sM</sup> Bronze Tanden 7500/75 OffEx	n PPO				
Blue Shield of California Mirror Packa	,		I			
	-					
□ Blue Shield Platinum 90 PPO 0/15 PCP + □ Blue Shield Gold 80 PPO 350/25 PCP + C			eld Access+ Gold 80 H1 eld Access+ Silver 70 H1			
□ Blue Shield Silver 70 PPO 2500/25 PCP + C			eld Trio Platinum 90 HI			
Blue Shield Bronze 60 PPO 5800/60 PCI			eld Trio Gold 80 HMO 2	,		

- Blue Shield Silver 70 HDHP PPO 2300/30% PCP + Child Dental Alt
   Blue Shield Bronze 60 HDHP PPO 7500/0% PCP + Child Dental Alt
   Blue Shield Access+ Platinum 90 HMO<sup>®</sup> 0/20 PCP + Child Dental

Blue Shield Trio Silver 70 HMO 2500/55 PCP + Child Dental Blue Shield Trio Bronze 60 HMO 7000/70 PCP + Child Dental Alt

\* The Silver Full PPO 2100/65 OffEx and Silver Tandem PPO 2100/65 OffEx offer enhanced coverage for members diagnosed with diabetes, asthma, COPD, and CAD.

## Specialty benefit plans – Dental,\* vision,\* and life insurance\* plan selection

\* Only benefits your employer group offers are available for selection. Any benefits selected that are not offered by your employer group will be omitted from your enrollment.

## Select one dental plan (Section SB1) and/or one vision plan (Section SB2) if offered by your employer. Complete Section SB3 for Life/AD&D insurance if offered by your employer.

## Section SB1 – Dental coverage

Dental HMO plans				
DHMO Basic	DHMO Standard	DHMO Plus	DHMO Deluxe	☐ DHMO Voluntary <sup>‡</sup>
Dental PPO plans				
<ul> <li>Bronze DPPO/\$1000/MAG</li> <li>Bronze DPPO/\$1000/MAG</li> <li>Bronze DPPO/\$1500/MAG</li> <li>Bronze DPPO/\$1500/MAG</li> <li>Silver DPPO/\$1500/MAC</li> <li>Silver DPPO/\$1500/MAC</li> <li>Silver DPPO/\$1500/U900</li> <li>Silver DPPO/\$1500/MAC</li> <li>Gold DPPO/\$1500/MAC</li> </ul>	C/Child Only Ortho C/Child Only Ortho Adult+Child Ortho Adult+Child Ortho	Gold DPPO/\$2000/ Gold DPPO/\$2000/ Platinum DPPO/\$25 Platinum DPPO/\$30 Platinum DPPO/\$30 Platinum DPPO/\$30 Platinum DPPO/\$50 Platinum DPPO/\$50 Diamond DPPO/\$30 Diamond DPPO/\$50 Diamond DPPO/\$50	U90/Adult+Child Ortho 00/U90 00/U90/Adult+Child Ortho 000/U90 000/U90/Adult+Child Ortho 000/U90 000/U90/Adult+Child Ortho 000/U95	
Dental PPO plans (only avail	able for groups enrolled in the	se plans prior to 12/31/2021)		
Smile <sup>SM</sup> Value 50/1500/Ne     Smile <sup>SM</sup> 50/1500/No Orth     Smile <sup>SM</sup> Plus 50/1500/Ort     Smile <sup>SM</sup> Plus 50/1500/Ne     Smile <sup>SM</sup> Basic 50/1000/Ne     Smile <sup>SM</sup> Plus 50/1500/No     Smile <sup>SM</sup> Deluxe 50/1500/Ce	o/MAC/NR ho/MAC/NR o Ortho/MAC/NR o Ortho/MAC Ortho/MAC/WP	☐ Smile <sup>sM</sup> Plus Gold 50	0/1500/Ortho/U80 0/2500/Ortho/U90/ADV 0/2500/No Ortho/U90/ADV O for Small Business 50/2000/N	lo Ortho/U90
Voluntary Dental PPO plans	**			
□ Bronze Voluntary DPPO/\$ □ Bronze Voluntary DPPO/\$			e Voluntary DPPO/\$1000/MAC/0 e Voluntary DPPO/\$1500/MAC/0	5
Voluntary Dental PPO Plans	** (only available for groups en	rolled in these plans prior to	o 12/31/2021)	
□ Smile <sup>SM</sup> Basic Voluntary 75 □ Smile <sup>SM</sup> Basic Voluntary 50			<sup>5M</sup> Basic Voluntary 50/1500/Ortho <sup>5M</sup> Basic Voluntary 50/1000/No C	,
Dental In-Network Only (INC	)) plans <sup>†</sup> (only available for grou	ups enrolled in these plans p	prior to 12/31/2018)	
	)/1500/Endo-Perio 80%/Ortho )/1500/Endo-Perio 80%/No Ort	ho		
Dental PPO plans (only avail	able for groups enrolled in thes	se plans prior to 12/31/2018)	)	
□ Smile <sup>SM</sup> Deluxe Gold 50/15 □ Smile <sup>SM</sup> Plus 50/1500/Orth		□ Smile <sup>s</sup>	<sup>IM</sup> Value 50/1500/No Ortho/MAC <sup>IM</sup> Basic 75/1000/No Ortho/MAC <sup>IM</sup> Basic Voluntary 75/1000/No O	
<sup>‡</sup> This voluntary plan does not includ	ifornia Life & Health Insurance Company le Waiting Periods and submission of pro onth waiting period on major services an	oof of any prior coverage is not requi		

ADV stands for Advantage. ADV plans incentivize members to use in-network providers. NR stands for No Rollover.

All voluntary dental plans require a minimum of one (1) enrolling, eligible employee.

## Section SB2 – Vision coverage\*

Section SDZ VISION COverage		
Ultimate Vision for Small Business (12-12-12)	Preferred Vision for Small Business (12-12-24)	Basic Vision for Small Business (12-24-24)
Ultimate Vision Plus 0/0/150/150	Preferred Vision Plus 0/0/150/150	🗌 Basic Vision Plus 0/0/150/150
🗌 Ultimate Vision 0/0/150	Preferred Vision 0/0/150	🗌 Basic Vision 0/0/150
🗌 Ultimate Vision Plus 10/25/150/150	Preferred Vision Plus 10/25/150/150	Basic Vision Plus 10/25/150/150
🗌 Ultimate Vision 10/25/150	Preferred Vision 10/25/150	🗌 Basic Vision 10/25/150
🗌 Ultimate Vision 0/0/120	Preferred Vision 0/0/120	🗌 Basic Vision 0/0/120
Ultimate Vision 10/25/120	Preferred Vision 10/25/120	Basic Vision 10/25/120
Ultimate Vision Voluntary 10/25/150 <sup>1</sup>	□ Preferred Vision Voluntary 10/25/120 <sup>1</sup>	Basic Vision Voluntary 10/25/120 <sup>1</sup>
Other (please specify)		
* Underwritten by Blue Shield of California Life & Health Ins	urance Company (Blue Shield Life).	
1 Voluntary vision plans require a minimum of one (1) enrollin	ng, eligible employee.	
Section SB3 – Life/AD&D insurance	e	
Group term life insurance*		
Employee information		

Linployee information		
Full-time employment date	Average hours worked per week	Earnings \$
		(excluding overtime, bonuses, etc.) □ Hour □ Week
Rehire date	Class/occupation**	Month Year

\*\*Job classification is required when your employer offers life insurance that is based on job classifications.

#### **Designation of beneficiary**

**Community property laws** – If you are married or in a domestic partnership, reside in a community property state (Arizona, California, Idaho, Louisiana, Nevada, New Mexico, Texas, Washington, or Wisconsin) and name someone other than your spouse/domestic partner as beneficiary, it is possible that payment of benefits will be delayed or disputed unless your spouse/domestic partner also signs the beneficiary designation.

I agree to the stated beneficiary designation(s).

Spouse/domestic partner signature

Spouse/domestic partner name (please print)

**Primary beneficiary** – Blue Shield Life will pay the life insurance benefits to the primary beneficiary/beneficiaries identified. An employee may designate more than one primary beneficiary. Please show percentages for each primary beneficiary in the "% of benefits" column to total 100% of benefits. If the percentage is not defined, the benefits will be distributed equally to those primary beneficiaries who survive the employee. To designate more than two primary beneficiaries, please provide on a separate sheet of paper, which is signed and dated by the employee, and attach to this form.

First name	MI	Last name		Social Security number	Relationship	Date of birth	% of benefits
Address			City		State	ZIP code	
First name	MI	Last name		Social Security number	Relationship	Date of birth	% of benefits
Address			City		State	ZIP code	

Date

Group/employer name

Contingent beneficiary – Pro	ceeds will be paid to a	contingent bei	neficiary only if no designc	ited primary beneficiary	survives the insur	ed.
First name	MI Last name		Social Security numb	er Relationship	Date of birth	% of benefits
Address		City		State	ZIP code	
Employee and dependent be Please contact your benefits listed in this enrollment form	administrator for mo			-		
Company group life insuran						lisorance
Employee Basic Life and AD	&D Insurance amoun	t:\$	Amount of	coverage requested for	dependent(s): \$	
Number of eligible depende * Underwritten by Blue Shield of Calif If transferring to medical HN	ornia Life & Health Insurance			ndent Life Insurance: [		
Please complete this section	n for the subscriber ar	nd all of their d				ived, a
provider will be assigned for Last name	each member enroll	ed. MI	First name	5	Sex 🗌 Male	Date of birth
HMO provider name	HMO prov	vider number	Independent Practice A	ssociation/medical grou	p	Current patient? ] Yes ] No
Dental HMO provider name		Dental HN	10 provider number	Dental group nam	e	Current patient? ] Yes ] No
Last name		MI	First name	C	Sex 🗌 Male	Date of birth
HMO provider name	HMO prov	rider number	Independent Practice A	ssociation/medical grou	p	Current patient? □ Yes □ No
Dental HMO provider name		Dental HN	10 provider number	Dental group nam	e	Current patient? □ Yes □ No
Last name		MI	First name	5	Sex 🗌 Male	Date of birth
HMO provider name	HMO prov	vider number	Independent Practice A	ssociation/medical grou	þ	Current patient? ] Yes ] No
Dental HMO provider name		Dental HN	10 provider number	Dental group nam	e	Current patient? ] Yes ] No
Last name		MI	First name	S	Sex 🗌 Male 🗌 Female	Date of birth
HMO provider name	HMO prov	vider number	Independent Practice A	ssociation/medical grou	p	Current patient? ] Yes ] No
Dental HMO provider name		Dental HN	10 provider number	Dental group nam	e	Current patient? ] Yes ] No

HMO primary care physicians can be changed by visiting **blueshieldca.com** after enrollment.

#### Acknowledgement and signature

I acknowledge and agree: All information I have provided on this form is accurate and complete to the best of my knowledge and belief. I understand that this form, along with any prior enrollment form, the *Evidence of Coverage* (EOC)/*Certificate of Insurance* and Health Service Agreement/Policy, and any endorsements and attachments thereto, collectively constitutes the entire agreement for coverage.

If you are enrolling yourself or dependents or making coverage changes during a Special Enrollment Period, you are attesting that you and/ or the dependent enrolling has experienced one of the triggering events in the *Evidence of Coverage* (EOC) and that proof of this event is available upon request.

For your protection, California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Signature of employee

\_\_\_\_\_ Date \_\_\_\_\_

Print employee name

### Keep a copy of this document for your files.

Blue Shield of California protects the privacy of your personal information, including your individually identifiable health information. We will not disclose your personal information without your authorization, except as permitted or required by law. To obtain a copy of Blue Shield's Notice of Privacy Practices, call the customer service number on your Blue Shield member ID card or visit our

website at <u>blueshieldca.com/privacy</u>.

PLEASE BE SURE TO RETURN ALL PAGES OF THIS FORM. Missing information or pages may delay processing. Complete your Subscriber Change Request form at <u>blueshieldca.com</u>.