IMPORTANT INFORMATION: 2025 Medicare Star Ratings

S2468_24_732E_M SP Accepted 10192024

Blue Shield of California - H4937

For 2025, Blue Shield of California - H4937 received the following Star Ratings from Medicare:

 $\star\star\star\star\star\star\star\star\star$

★★★☆☆

Overall Star Rating: Health Services Rating: Drug Services Rating:

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- \cdot $\,$ Data from doctors and hospitals that work with the plan $\,$

More stars mean a better plan – for example, members may get better care and better, faster customer service.

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

Blue Shield of California is an independent member of the Blue Shield Association.

Questions about this plan?

Contact Blue Shield of California 7 days a week from 8:00 a.m. to 8:00 p.m. Pacific time at **(800) 776-4466** (toll-free) or **711** (TTY). Current members please call **(800) 776-4466** (toll-free) or **711** (TTY).

how well a plan performs.

The number of stars show

- ★★★★★ EXCELLENT
 ★★★★☆ ABOVE AVERAGE
- ★★★☆☆ AVERAGE
- ★★☆☆☆ BELOW AVERAGE
- ★☆☆☆☆ POOR





