

Network Provider Update

To: Medi-Cal network participants

February 2024

From: Melinda Kjer
Director, Provider Network Management

Subject: Summary of Department of Health Care Services Medi-Cal Provider Bulletins

The Department of Health Care Services (DHCS) issued Medi-Cal bulletins during January 2024 with updates on the below topics. We are sharing this update with you to ensure you are aware of the information, and you can apply the information to your practice or facility operations, where appropriate.

General Medicine

1. 2024 HCPCS Quarter 1 Update
2. The Newborn Gateway to Launch in July 2024
3. Presumptive Eligibility Moving into the Provider Portal
4. Contracted Incontinence Supplies Product Updates
5. Policy Update for PLA Codes 0334U, 0379U, and 0391U
6. Update to ICD-10 CM Codes 2021 Yearly Clinical Medical Policy
7. Rate Updates for HCPCS Codes A4269, J3490, and J7304
8. Updated Billing Information for CPT Code 76819
9. Meet and Greet Event – March 2024
10. Get the Latest Medi-Cal News: Subscribe to MCSS Today

For information about the above changes, please refer to: [Medi-Cal Update - General Medicine | January 2024 | Bulletin 595](#)

Long Term Care

11. LTC Claim Form and Code Conversion: Transition to UB-04 Effective February 2024

For information about the above changes, please refer to: [Medi-Cal Update - Long Term Care | January 2024 | Bulletin 563](#)

Reminders:

- You can now submit disputes of Medi-Cal claims online on [Provider Connection](#).
- Providers should bill using valid Medi-Cal codes and following Medi-Cal guidelines for modifiers. Please visit the dhcs.ca.gov website for detailed billing and rate information.

If you have questions about applying a benefit to Blue Shield of California Promise Health Plan members, please call our Provider Services Department at (800) 468-9935 from 6 a.m. to 6:30 p.m., Monday through Friday.