

HX Collaborative Webinars

Click on a calendar title to register
(Each webinar is a separate registration link)

NOVEMBER 2024

Monday	Tuesday	Wednesday	Thursday	Friday
				Nov 1 PART 2 Access Noon PST
4	5 HEI* 9 PST	6 Little Things 9 PST	7 One Technique Noon PST	8 PART 2 Courtesy & Respect Noon PST
11	12 HEI* 9 PST	13 HEI* Noon PST	14 PART 2 Partnering for Progress 9PST	15 One Technique 9 PST
18	19 PART 2 Courtesy & Respect 9 PST	20 PART 2 Partnering for Progress Noon PST	21 Little Things Noon PST	22 HEI* Noon PST
25	26 PART 2 Access 9 PST	27	28	29

*CEU Credits available for HEI Training

In support of improving patient care, Press Ganey is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team

Access PART 2
without adding staff

Courtesy and Respect PART 2
The foundation of Patient Experience

HEI
(Health Equity Index)
5 Steps to close health equity gaps

Little Things
Make an impact without adding time

One Technique
Teach-backs improve 3 areas

Partnering for Progress PART 2
Influencing change



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HX25