

Provider Connection enhancements for claim pages

Our claim pages now have an updated, streamlined layout with more helpful information all in one place.

The new layout allows you to easily see:

- All claims associated with the member for the claim you're viewing without having to search for them – they're linked under "Member information"
- The status history of adjusted claims – including dates they've been received and finalized, billed and paid amounts, and more
- Additional claims that may be relevant based on member ID, the provider, dates of service, and the amount billed
- A summary view of the "Member information" and "Claim details" sections. Expand the sections by clicking *Full view*

[Log in and find a claim](#) to see the improvements.

If no one in your organization is currently registered as an Account Manager on Provider Connection, please [register now](#) and set up user accounts for your team so you will be able to access information about Blue Shield members, claims, and processes online.

For more information about Provider Connection, [read the Provider Connection Reference Guide](#).