

Secondary 277CA for Adjudicated Encounter FAQ's

#	Question	Answer
1	What is a 277CA transaction?	A 277CA transaction is a claim status information file that contains the validation status of the submitted claim or encounter received on an 837.
2	What is a secondary 277CA transaction?	A secondary 277CA transaction is a claim status information file for adjudicated encounter status. The transaction is formatted based on the Implementation Guides, version ASC X12N/005010X214. However, the secondary 277CA transaction will be reporting Finalized Status Category Codes instead of Acknowledgment Status Category Codes.
3	How is this file different from the initial 277CA transaction?	The initial 277CA transaction contains status information from BSC's EDI Channel validation process. Anything that is accepted in the BSC EDI Channel validation will be loaded to the adjudication system. The secondary 277CA file will contain the finalized status information from the adjudication system.
4	How many days will it take for an encounter to be processed and finalized for it to be received on the secondary 277CA?	An encounter processing time is 30 business days; therefore, an encounter can be finalized between 1-30 days after it has been received.
5	Should I expect to receive a secondary 277CA daily?	An encounter will only be provided on the secondary 277CA once it has been finalized in the adjudicated system. This means that encounters could be finalized on any day.
6	Can I receive the secondary 277CA directly even if I submit the 837 through a clearinghouse?	At this time, the secondary 277CA will only be returned to the trading partner that submitted the 837 Encounter file to BSC.
7	Will the secondary 277CA contain status information from CMS, DHCS or LA Care validations?	No, the secondary 277CA will only contain status information for BSC's adjudicated finalized status.
8	Is the 277CA file the same as an 835?	No, the 835 file contains payment and processing information whereas an encounter is a record of a capitated service and does not generate a payment in the adjudication system, therefore does not qualify for a remittance advise.
9	Can I choose to receive an 835 for the adjudicated encounters?	Only a secondary 277CA is generated for adjudicated encounters.

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10	How come all line level information is not reported on the secondary 277CA for each encounter?	Only encounter lines that are rejected in the adjudicated system are reported on the secondary 277CA as standard in the Implementation Guide. Otherwise, consider the line as accepted when the service line information is not reported.
11	Are all clearinghouses accepting the secondary 277CA transactions?	There are some clearinghouses that will not be receiving a secondary 277CA transaction. Please check with your clearinghouse to confirm or refer to the companion guide to contact us.
12	Can I receive the 277CA transaction through a clearinghouse that is different from the one I submitted the 837 encounters to?	No, the secondary 277CA can only return the encounter finalized status information to the trading partner that submitted the 837 encounter file.
13	How will my clearinghouse interpret the secondary 277CA?	Please reach out to your clearinghouse to understand how this information will be displayed and/or provided.
14	Am I required to resubmit all denied encounters?	All denied encounters (and lines) should be reviewed and determined if it needs to be corrected and resubmitted. If an adjustment or replacement is completed, refer to the companion guide to obtain the Payer's Claim Control Number to resubmit appropriately on the 837 Encounter.
15	Can I choose to not receive the secondary 277CA even though I am submitting the encounter through a clearinghouse?	Yes, refer to the companion guide to contact the EDI team.