

Referring Patients to Home-Based Palliative Care Webinar: June 28, 2022

The questions below were answered privately by our subject matter experts during the webinar. We are sharing the answers with attendees in case they are helpful.

1. Can a patient be enrolled with the HBPC program in addition to seeing an outpatient palliative care physician?
A Yes. Our home-based palliative care providers can partner with an outpatient palliative care team
2. If a patient is seeing an outpatient palliative care physician but only via telehealth, can they be referred to your program?
A Yes, they can be referred.
3. Is Blue Shield contracted with the PACE Program?
A No. We do not contract with PACE Programs to provide home-based palliative care services.
4. With the expansion of VIDEO visits for palliative clinic, at what point do we transition from clinic-based to home-based palliative?
A When a patient is struggling with getting to the clinic and has expressed a need for more home-based care, a referral to our program would be called for.
5. What is the reimbursement for services provided?
A Servicing providers receive a per member per month case rate, which contractually includes the services discussed plus additional expectations.
6. Can patients stay on the program indefinitely until they are hospice-eligible?
A Yes. There is no time limit as long as the member is clinically eligible.