


Network Provider Update

To: Medi-Cal and Cal MediConnect* network participants

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From: Manuel T.G. Enriquez 
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Subject: **All Plan Letter 21-017: Community Supports Requirements**

The Department of Health Care Services (DHCS) recently issued [All Plan Letter \(APL\) 21-017](#), "Community Supports Requirements." We are sharing a summary of this APL with you to ensure you are aware of the information, and you can apply the information to your practice or facility operations, where appropriate.

APL 21-017 explains requirements for the Community Supports program (formerly called "In Lieu of Services" or ILOS), which apply to both Medi-Cal and Cal MediConnect providers.

Key information

- Effective January 1, 2022, all managed care plans (MCPs) are encouraged to offer Community Supports to eligible members.
- The following Community Supports have been preapproved and authorized by DHCS:
 - Housing Transition Navigation Services
 - Housing Deposits
 - Housing Tenancy and Sustaining Services
 - Short-Term Post-Hospitalization Housing
 - Recuperative Care (Medical Respite)
 - Respite Services
 - Day Habilitation Programs
 - Nursing Facility Transition/ Diversion to Assisted Living Facilities Community Transition Services/ Nursing Facility Transition to a Home
 - Personal Care and Homemaker Services
 - Environmental Accessibility Adaptations (home modifications)
 - Medically Tailored Meals/ Medically Supportive Food
 - Sobering Centers
 - Asthma Remediation
- Subject to DHCS approval, MCPs may identify and propose additional Community Supports in order to provide medically appropriate, cost-effective services that are tailored to their members' unique needs.
- MCPs choosing to offer Community Supports must develop and submit a Community Supports Model of Care, meet all program requirements, and report all Community Supports encounters to DHCS.

This summary is only meant as a brief description of the APL. Please see the APL itself for additional background and the complete requirements. The full text of APL 21-017 may be found at this URL: <https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2021/APL21-017.pdf> (Links to the DHCS.ca.gov website will take you off of the Blue Shield Promise website.)

Please direct questions about serving Blue Shield of California Promise Health Plan members to our Provider Services Department at **(800) 468-9935** from 6 a.m. to 6:30 p.m., Monday through Friday.

*Cal MediConnect network participants are responsible for identifying and applying the guidance and requirements that pertain to their patients.