

Network Provider Update

To: Medi-Cal Network Participants

December, 2020

From: Hugo Florez 
Vice President, Network Management

Subject: Medi-Cal Rx program implementation postponed until APRIL 1, 2021

The Department of Health Care Services (DHCS) has issued a [news release](#) announcing that the implementation of Medi-Cal Rx, the new state-run pharmacy benefit program originally scheduled to launch on January 1, 2021, has been postponed until **April 1, 2021**. Until then, all current prescription drug service processes will remain unchanged, and managed care plans such as Blue Shield of California Promise Health Plan will continue to administer pharmacy benefits for their Medi-Cal members.

[Read the DHCS Medi-Cal Rx news release.](#)

DHCS recommends that providers register now for secure access to the Medi-Cal Rx provider portal in preparation for the April 1, 2021, implementation.

- To register, visit the [Medi-Cal Rx provider page](#) and click *Register* in the upper right-hand corner.
- For detailed instructions, read the [Medi-Cal Rx Web Portal and Training Registration](#) article on the [Bulletins & News page](#).

Additional information about Medi-Cal Rx can be found on the [Medi-Cal Rx website](#).

Also, a Medi-Cal Rx subscription service is now available. [Sign up to receive Medi-Cal Rx updates by email.](#)

For general questions related to Medi-Cal Rx, please send an email to RxCarveOut@dhcs.ca.gov.

If you have questions about applying Medi-Cal pharmacy benefits to Blue Shield Promise members, please call our Provider Customer Care Department at **(800) 468-9935** from 8 a.m. to 5 p.m., Monday through Friday.

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